



सत्यमेव जयते

GOVERNMENT OF MAHARASHTRA

CITIZENS' CHARTER

HOME DEPARTMENT

MANTRALAYA, MUMBAI

CITIZENS' CHARTER

The Citizens' Charter has been prepared by the State Government with a view to maintain law and order in the State more effectively as well as to ensure the personal safety and security of the property of the citizens in order to enable them to lead a peaceful life and also to ensure that the duties and responsibilities entrusted to the police department are carried out speedily and effectively. This will enable the police administration to be more transparent, responsible, dynamic and public oriented.